



Frank M. Ligon
Director
Service Engineering Operations
Ford Customer Service Division

Ford Motor Company
P. O. Box 1904
Dearborn, Michigan 48121

May 2004

TO: All U.S. Ford and Lincoln Mercury Dealers

SUBJECT: Extended Coverage Program 04N02: Supplement #1
Certain 1999 through 2002 Model Year Cougar Vehicles
Fuel Delivery Module – New Design

Ref: Extended Coverage Program 04N02: Dated April 2004
Certain 1999 through 2002 Model Year Cougar Vehicles
Fuel Delivery Module

PURPOSE OF THIS SUPPLEMENT

- Notify dealers of the availability of the new design fuel delivery module.
- Revised technical instructions for the new design fuel delivery module.
- Revised labor times and part information.
- Special required cutting tool – (same cutting tool supplied and used for 03N01).

PROGRAM TERMS

This program extends the coverage of the fuel delivery module (FDM) to 10 years from the original warranty start date of the vehicle, with no limit on the number of miles that the vehicle has been driven. This program provides one-time replacement coverage, and is automatically transferred to subsequent owners.

VEHICLES COVERED BY THIS PROGRAM

Certain 1999 through 2002 model year Cougar vehicles built at the Flat Rock Assembly Plant from May 25, 1999 through November 30, 2001. Affected vehicles are identified in OASIS.

REASON FOR PROVIDING ADDITIONAL COVERAGE

Some of the affected vehicles may experience engine hesitation, loss of power, surging, and other similar symptoms as a result of contamination of the fuel pump. Because the contamination of the fuel pump is progressive, it may ultimately become sufficiently blocked to cause the engine to stall completely. Although the symptoms noted above can occur under a variety of driving conditions, they are most likely to occur when there is less than one-quarter tank of fuel and/or when the driver is attempting to accelerate while making a turning maneuver (such as entering a highway through a cloverleaf) or while driving uphill.