Special Policy Announcement

Some customers of 1999-2003 Chevrolet Malibu, Oldsmobile Alero, Pontiac Grand Am, and 1999 Oldsmobile Cutlass have experienced reduced heater performance. If your vehicle has been affected and you are experiencing reduced heater performance, please follow the instructions below.

1. Please refer to the instructions on the special policy bulletin 04098 issued December 2004.
2. Replace the heater control module in the vehicle.
3. Replace the heater control module in the vehicle.
4. Replace the heater control module in the vehicle.

This bulletin is being revised to include 2001-2002 Chevrolet Malibu, Oldsmobile Alero, and Pontiac Grand Am vehicles. Due to part availability, it is expected that customers will not be notified until late April 2006. In the meantime, should a customer bring in a 2001-2002 Chevrolet Malibu, Oldsmobile Alero, or Pontiac Grand Am vehicle with a heater control module issue, please follow the instructions above.

Supercedes:
- 1999-2002 Pontiac Grand Am
- 1999-2002 Oldsmobile Cutlass
- 1999-2002 Oldsmobile Alero
- 1999-2002 Chevrolet Malibu

Subject:

Special Policy

Date: January 11, 2006

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